St. Lawrence Health System
Canton-Potsdam Hospital

# Nondiscrimination Disclosure Statement

## Discrimination is Against the Law

Canton-Potsdam Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Canton-Potsdam Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Canton-Potsdam Hospital:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

**To request these services contact the Director of Patient Experience at (315) 261-5050.**

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| ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-315-261-5050 | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-315-261-5050 | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-315-261-5050 |
| ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-315-261-5050 | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-315-261-5050 | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-315-261-5050 |
| ענעז, שידיא טדער ריא ביוא: מאזקרעמפיוא יירפ סעסיוורעס פליה ראר פש רייא ראפ ואהראפ טפור. לאצפא וופ -1-315-261-5050 | ল □□ কর□□ □□□ □□□□ □□□□□, □□□ □□□□ □□□□□, □□□□□ □□□□□□□□ □□□□ □□□□□□ □□□□□□□ উপল □□□। □□□□ করুন 1-315-261-5050 | UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-315-261-5050 |
| ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-315-261-5050 | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-315-261-5050 | خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں - کال 1-315-261-5060 |
| PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-315-261-5050 | ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-315-261-5050 | KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-315-261-5050 |

If you believe that Canton-Potsdam Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Director of Patient Experience at 50 Leroy Street, Potsdam, NY 13676; Phone: (315) 261-5050; Fax: (315) 261-6404. If you need help filing a grievance, the Director of Patient Experience is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail at U.S. Department of Health and Human Services , 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; or phone: 1-800-368-1019 (800-537-7697 (TDD)). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Additional information can also be found at https://www.lep.gov/